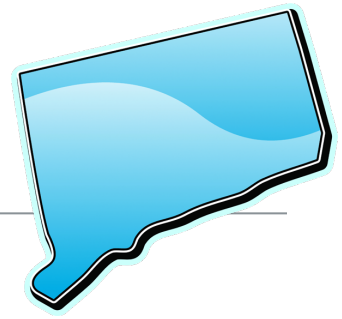


Claim Handling

FOR CONNECTICUT

P&C INSURANCE



COMPILED BY LYNCH & ASSOCIATES, P.C. ANCHORAGE, AK, WWW.NORTHLAW.COM

ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Acknowledge and act upon communications with respect to claims arising under insurance policies	With reasonable promptness	Conn. Gen. Stat. Ann. § 38a-816(6)(b)
Affirm or deny coverage of claims	Within a reasonable time after proof of loss statements have been completed	Conn. Gen. Stat. Ann. § 38a-816(6)(e)
Settle claims where liability has become reasonably clear	Promptly	Conn. Gen. Stat. Ann. § 38a-816(6)(m)
Provide a reasonable explanation of the basis in the insurance policy for the denial of a claim or offer of compromise settlement	Promptly	Conn. Gen. Stat. Ann. § 38a-816(6)(n)